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Practice Manager

Version 12.0.5.1

Release Notes

***Extend Your Vision***

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Introduction

Changes to Practice Manager 12.0.5.1 include corrections to software defects that were discovered in previous versions of Practice Manager and enhancement requests. This document will serve to document those changes.

Software Defects and Enhancements

Update Agent starting an instance of outlook – Users with Practice Manager V.12 and Outlook 365 reported that when first logging into their workstations and starting Outlook, they would get a message that an instance of Outlook was already running. This issue would occur due to a dependency on the Update Agent starting Outlook which is not necessary. This build has removed that dependency. (Team Support case # 2423)

note spell check plugin wordspell.dll issue – An issue was discovered with spell check on a note after the 12.0.4.1 release. This is now corrected. (Team Support case # 3821)

Deleting an entity after merge generated an error – Users experienced an error message when trying to delete an entity record after it was merged. This issue was specific to data remaining in the Search\_Session table. This is now corrected. (CRM case # 20609/Team Support case # 2941)

Not able to drag in attachments – It was reported that users were not able to drag in attachments from an email into Practice Manager. This is now corrected. (Team Support case # 3005)

Lotus notes attachment prompt – Users using Windows 7 64 bit reported that when dragging in attachments from Outlook into Practice Manager, the user would be prompted with a dialog asking if the attachment is from LotusNotes or Outlook. This is now corrected to detect the correct email setting and will no longer prompt users. (CRM case # 17677)

Background to bitmap produced an error – Users reported that when changing their background to bitmap, it would produce an error. This is now corrected.

Full text search note security – Users reported an issue where full text search did not respect the note security permission. This is now corrected.

Document annotations – There were references within the application for Document Annotation and users reported they were ‘new’ option was grayed out. After investigation, it was discovered that Document Annotation Form Designer forms was an obsolete feature as of version 10.3.12. This build has removed those references and displays. (Team Support case # 1317)

Forms Designer Obsolete Feature – The ‘Save As Table Copy’ feature has been obsolete since version 10.3, however there was still a menu option visible. We have removed the menu option in this version.

Delete Menu not visible – When users would use the right click menu, the delete option was not visible. This has now been corrected and will display correctly based on the functional securities delete entity and unassigned entity. (CRM case # 18577)

Forms Designer copy and paste tool – The copy and paste tool within the Forms Designer EDIT menu did not function correctly. This has been resolved. (Team Support case # 1429)

Enlarge injury field display – It was reported by several customers that the injury field display on the Claims General screen was too small. This field will now display larger.